

## Practice Management



Built from the ground up by practice administrators, and used by top revenue cycle management teams across the nation, Harris Caretracker helps enable physician practices to achieve greater efficiency by streamlining day-to-day operations.

With Caretracker, the administrative side of your practice will quickly identify coding inconsistencies prior to claims submission, electronically confirm eligibility and claim status, and easily identify unpaid claims - all important steps in achieving appropriate and timely reimbursements.

-  **Time:** Immediate start-up via quick and easy implementation with online training
-  **Simplicity:** Cloud-only solution that connects via web browsers on any computer, available anywhere, anytime
-  **Value:** Multiple feature-rich product releases and always current content included with low subscription pricing and minimal commitment

## Productivity through simplicity

-  Enterprise class claims editing solution that delivers up to 97 percent pay-at-first-pass rates
-  Electronic claims submissions to more than 1,000 national insurance plans
-  Claim status technology that automatically checks claims status for up to 20 percent improvement in reimbursements
-  An online code lookup software embedded directly within the claims screen that ensure's coding accuracy
-  Dashboards that communicate complex information quickly by translating information into visually rich presentations
-  Web-based technology that does not require additional IT, software, hardware, or complex networks
-  Streamline the office by adding CareTracker's EMR module

## New Benefits

We are continually investing in Caretracker to help you be as efficient as possible in providing best-in-class care to your patients:

-  **Transition to ICD-10** Minimize risks associated with the ICD-10 transition. Caretracker will prepare your office with the following tools:
  - Quickly view ICD -9 to ICD – 10 mappings and code compliance
  - Allow your coders to 'dual code' claims for test submission
  - Utilize Claims Manager and practice specific edits to ensure accuracy and higher first pass pay rates.
  - Create customizable electronic billing capture forms with code groups embedded to assist providers with coding.

-  **Empower Your Patients** Communication with your patients is important. Caretracker appointment outreach maximizes efficiency by enabling patients to:
  - Confirm or cancel their appointment via phone, email or text without tying up your office staff or phone lines.
  - Pay outstanding balances directly from their electronic health portal.
-  **Successfully Participate in Meaningful Use** ONC-ATCB certified to the 2014 standards as a complete EHR, Caretracker will help your front desk capture required information to ensure that core demographic measures are completed for any stage of the Meaningful Use program.