



MEDICAL MANAGEMENT, LLC

The Physician Practice Management Company

ARGUS SYSTEMS



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Argus Practice Management and EMR System

Optum PM and Physician EMR (formerly Ingenix CareTracker)

Main Page / Login Page

The screenshot shows the main page of the Optum PM and Physician EMR system. On the left, there is a photo of two healthcare professionals. To the right of the photo is the 'OPTUM' logo and the text 'PM and Physician EMR'. Below this, a welcome message reads 'Welcome to PM and Physician EMR'. There is a login form with fields for 'Product' (set to 'PM and Physician EMR'), 'Username', and 'Password', followed by a 'Sign In' button. At the bottom left, there are two certification logos: 'ONC-ATCB CERTIFIED Supporting Meaningful Use 2011-2012 Complete EHR' and 'CCHIT CERTIFIED 2011 Ambulatory EHR'. A disclaimer at the bottom states: 'This is a private computer system containing confidential Protected Health Information (PHI). This system should only be accessed by authorized users. PHI may only be accessed and disclosed for the purpose of providing health care services, the payment of health care bills, to support practice operations, or any other use required by law. Reasonable efforts should be made to only disclose the minimum necessary PHI to accomplish the intended purpose.'

Channel Partner Page

The screenshot shows the 'Argus Medical CP' Channel Partner Page. The top navigation bar includes a 'Company Search' field, a 'ToDo' icon, and user information: '6/12/2012 12:19 PM', 'Comer, Pegjean', 'Log Off', 'Enterprise: None', and 'Company: Argus'. The main content area is titled 'PARTNER NEWS' and has tabs for 'View', 'All', 'Support', 'Channel Partners', and 'Companies'. The 'View' tab is selected. The news section is dated 'June, 2012' and contains several updates:

- 6/11/2012 - CareTracker Support**
Documentation Update Notification
The Optum Practice Management and Optum Physician EMR Defect Process SOP has been posted to Help for reference. This document outlines the process the Optum Practice Management and Optum Physician EMR software. ([more](#))
- 6/11/2012 - CareTracker Support**
Optum PM and Physician EMR Version 7, Release 7.6 Update
We are pleased to announce Optum PM and Physician EMR (Version 7, Release 7.6) is now available to all Channel Partner client sites, in addition to the training (<https://rapidrelease.caretracker.com>). ([more](#))
- 6/11/2012 - CareTracker Support**
URGENT: ePrescribing in 2012 to Protect your 2013/2014 Medicare Fee Schedule
If you already ePrescribed the minimum 25 Medicare encounters in 2011 you are already protected from the 2013 and 2014 penalty - congratulations! ([more](#))
- 6/8/2012 - CareTracker Support**
Document Management Issues
Please be advised that we have been experiencing sporadic issues with Document Management where error messages may be received or pages may display incorrectly. Engineering Teams are actively working on determining the source of this ([more](#))
- 6/8/2012 - CareTracker Support**
Medicaid of California Re-Enrollment Required--Update
NEWS was posted back on 5/7/2012 about re-enrollment being required for Medicaid of California claims and electronic remittances. Please be sure that this is your End Users by June 25, 2012.
- 6/7/2012 - CareTracker Support**
Medicaid of Texas - ERA Re-Enrollment Required for 5010
We have received notification that Medicaid of Texas is requiring new ERA forms for End Users clients by 6/29/2012. The re-enrollment requirement is mandatory.

A left sidebar contains a navigation menu with links: Home, Support Center, Customers, EDI Services, Knowledgebase, Setup & Maint, Utilities, Monitoring, Doc Management, Reporting, Intelligence, and Client Billing. At the bottom of the sidebar is the 'OPTUM' logo and 'PM and Physician EMR' text.



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Optum PM – Financial Analysis Report (with Graphs)

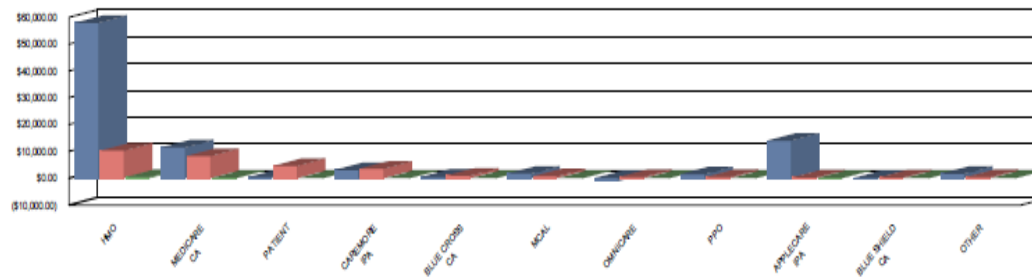
FINANCIAL ANALYSIS REPORT

ANALYSIS-BY FINANCIAL CLASS-LAST PERIOD

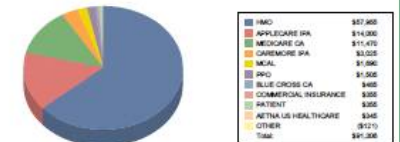


FINANCIAL CLASS														
(The filter options used, may affect the Period To Date and Fiscal Year To Date values)														
Period To Date (7)								Fiscal Year To Date (2009)						
	Charges	Payments	Adjustments	Net Transfer	Units	Patients	Visits	Charges	Payments	Adjustments	Net Transfer	Units	Patients	Visits
Total	91,064.46	29,914.91	66,420.90	0.00	1,434	560	630	640,121.51	486,784.14	179,569.19	0.00	10,160	2,121	4,599
UNAPPLIED	0.00	38.15	0.00	0.00	0	0	0	0.00	470.88	0.00	0.00	0	0	0
AETNA US HEALTHCAR	345.00	0.00	-64.36	104.81	7	4	4	3,550.00	1,898.44	1,406.74	-350.65	46	17	24
APPLECARE IPA	14,000.00	306.19	13,136.81	-990.00	215	75	84	96,972.00	220,828.70	-122,967.31	-2,763.00	1,514	317	662
BOBS NATIONAL	0.00	0.00	0.00	0.00	0	0	0	0.00	87.92	0.00	87.92	0	0	0
BLUE CROSS CA	485.00	928.34	939.40	-392.26	11	4	6	8,340.00	4,204.86	4,376.16	-964.34	148	37	64
BLUE SHIELD CA	90.00	240.91	80.90	10.51	1	1	1	1,915.00	1,085.20	932.05	-504.24	25	9	13
BLUE SHIELD VA	0.00	0.00	0.00	0.00	0	0	0	1,250.00	0.00	0.00	-1,250.00	14	3	8
CAREMORE IPA	3,025.00	3,536.00	-551.00	0.00	50	16	18	21,860.00	25,600.68	-3,265.68	-5.00	374	50	142
CHOP	294.46	0.00	0.00	509.21	23	6	6	4,445.16	149.98	616.36	129.37	327	50	68
CIGNA	310.00	168.54	92.05	-34.41	4	2	2	2,445.00	1,545.37	997.50	-362.13	31	9	17
COMMERCIAL INSURAN	355.00	50.00	125.00	-525.00	4	2	2	3,750.00	2,101.29	2,494.08	-764.52	55	16	27
GUARDIAN	135.00	0.00	135.00	0.00	1	1	1	225.00	0.00	225.00	0.00	2	1	2
HEALTH NET	0.00	0.00	0.00	0.00	0	0	0	325.00	0.00	95.50	-229.50	5	2	2
HMO	57,955.00	10,218.15	44,081.85	-2,555.00	936	347	394	298,941.35	79,229.28	207,609.91	-15,195.91	4,796	954	2,070
MCAL	1,690.00	663.53	2,421.58	1,511.13	23	13	14	13,345.00	6,123.98	20,604.02	13,177.08	160	52	112
MEDICARE CA	11,470.00	8,234.68	4,276.20	-2,621.64	139	61	80	75,600.00	37,798.68	25,063.66	-19,402.93	948	172	598
OMNICARE	-1,145.00	432.44	328.35	-262.21	(6)	11	0	96,207.00	72,886.36	34,308.19	-2,352.00	1,546	373	681
PATIENT														
PPO														
Top 10 Based on Payments (PTD)														

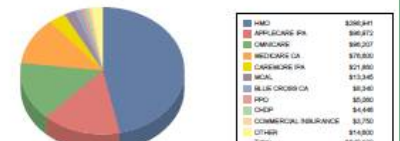
Top 10 Based on Payments (PTD)



Top 10 Charges (PTD)



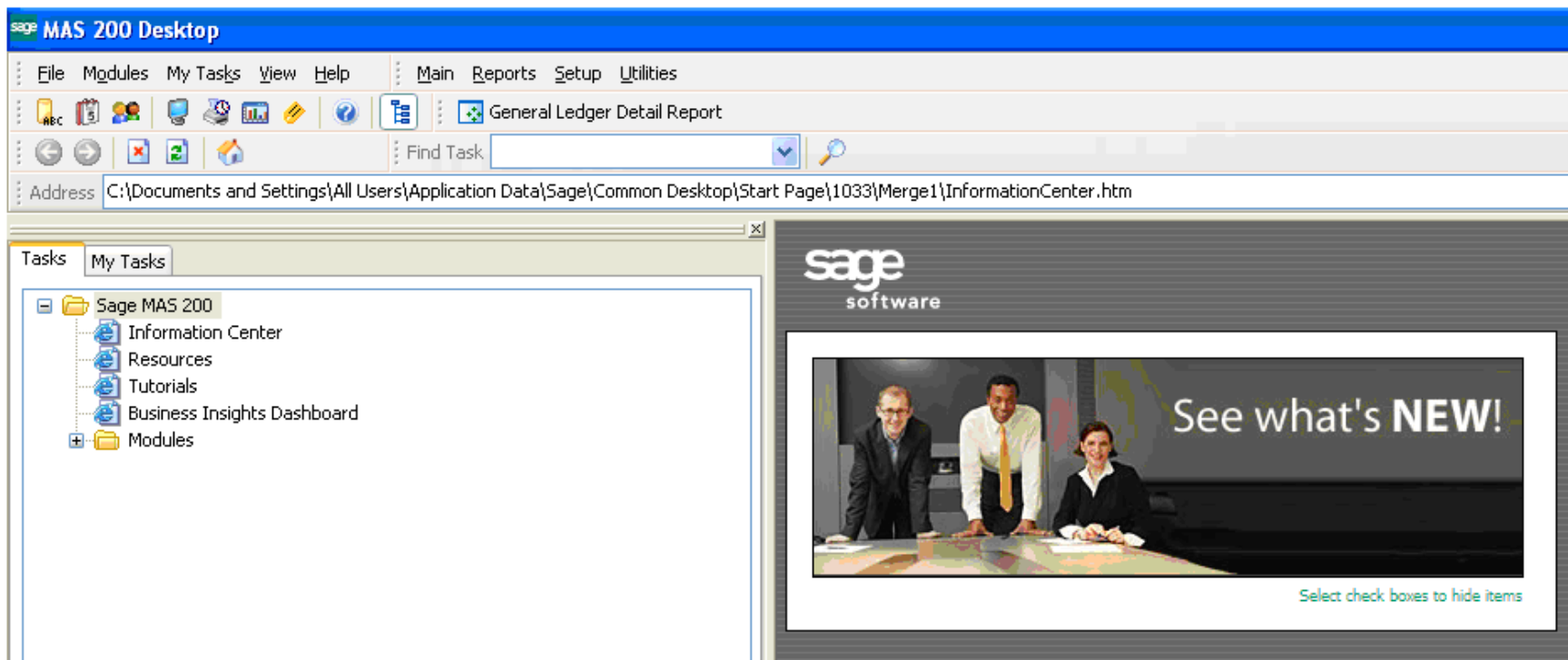
Top 10 Charges (YTD)





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Accounting System – Sage MAS200





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Argus Credentialing System – IntelliCred®

IntelliSoft Login

IntelliCred® 12.1 for Web

IntelliSoft Group
Intelligent Software Solutions



User ID

Password

OK Cancel

IntelliCred For Windows

File Output System Window Help

Practitioner Output Meetings Action Items

Practitioner Data

Search Credentials App. Audit Appmt. Status Verification Profile Image Appt. Status Meetings

Select Facility
Argus Medical Management

Select View
Argus

First Letter of Last Name Search

a	h	o	v
b	i	p	w
c	j	q	x
d	k	r	y
e	l	s	z
f	m	t	
g	n	u	

Search On:
Last Name Search

☐ Include Inactive files in search

Select New

Selected	Last	First	Middle	Suffix	Facility	SSN	DOB
----------	------	-------	--------	--------	----------	-----	-----

Ready | Mem: 1958.5 M | Desktop | DB: ASA | Version: 6.1102 Build Date: Tuesday, July 01, 2008 01:35 PM



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Payments Batch Tracking System

ARGUS MEDICAL MANAGEMENT, LLC. - PAYMENTS BATCH TRACKING SYSTEM - Windows Internet Explorer

http://10.65.100.77/payments/report_options?for=&billing_month=200907&transaction_type=&posted_on_after=07%2F01%2D07%2F07%2F2009

File Edit View Favorites Tools Help

ARGUS MEDICAL MA... ARGUS MEDICAL MANA...

PAYMENT BATCH TRACKING SYSTEM

Ticket # SHOW REVISE UPDATE PRINT

Batch Ticket Search Print Report My Profile Logout

Billing Month

Transaction Type ☒ All ☐ Not Posted Only

Posted Date ~

Deposited Date ~

Payment Type ☐ CAP ☐ Refund-A/P ☐ FFS ☐ IPA FFS ☐ NSF ☐ OTC ☐ System Refund
☐ N/A ☐ EFT/FFS ☐ Admin Income ☐ Ancillary Income ☐ System Credit Transfer

Doctor's Office

User

REPORT

PRINT ALL PRINT SELECTED

	Doctor Office	Ticket #	Billing Month	Deposit Date	Deposit Amount	Posted Total	Posted CT	Posted PCN	Posted PH-MM	Posted PH-Argus2	Posted PH-PCN	Posted Date	Posted By
<input type="checkbox"/>		232828	07/2009	07/06/2009	\$135.00	\$135.00	\$135.00	\$0.00	\$0.00	\$0.00	\$0.00	07/07/2009	IDS
<input type="checkbox"/>		232829	07/2009	07/06/2009	\$75.32	\$75.32	\$75.32	\$0.00	\$0.00	\$0.00	\$0.00	07/07/2009	IDS

PRINT ALL PRINT SELECTED

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Internet 100%



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Argus Scanning & Document Management System – eBridge Solutions®

The screenshot shows the eBridge Solutions website in a Windows Internet Explorer browser window. The address bar displays the URL <https://s1.ebridge-solutions.com/ebridge/3.0/main.aspx>. The website has a navigation menu with links: Retrieve, Scan, Import, Admin, Reports, and ARGUSMSO. The main content area is titled "Welcome PPINGOL" and shows the last login time as "Tuesday, August 25, 2009 11:42:26 AM EST". On the left, there is a "Page Count" section showing "Monthly: 52,209" and "Total: 1,716,093". Below this is a "Support" section with contact information: "Phone: 1-813-849-6067", "Email: Support", "Tools and Downloads", and "eBridge Manual". The main content area features a "News" section with three articles: "New and improved eBridge Solutions reports" (posted Monday, June 08, 2009), "eBridge Solutions 2009 Retraining Calendar" (posted Wednesday, June 03, 2009), and "eBridge Print Driver update improves security" (posted Wednesday, June 03, 2009). Each article has a brief description and a "more" link. At the bottom, there is a footer with "© 2009 eBridge Solutions. All rights reserved" and links for "Support" and "Feedback".

The screenshot shows the eBridge Solutions website in a Windows Internet Explorer browser window, displaying the search interface. The address bar displays the URL <https://s1.ebridge-solutions.com/ebridge/3.0/main.aspx>. The website has a navigation menu with links: Retrieve, Scan, Import, Admin, Reports, and ARGUSMSO. The main content area features a large "Index Search" form with the following fields: "Document Type" (dropdown), "Doctor Office" (dropdown), "Batch Status" (dropdown), "Posted Date (mm/dd/yyyy)" (text), "Service Date (mm/dd/yyyy)" (text), "Workflow (WF)" (dropdown), and "WF Done Date (mm/dd/yyyy)" (text). Below the "Index Search" form is a "Scan Date Search" section with "Start Date" and "End Date" (both with calendar icons). At the bottom of the search interface is a "Text Search" section with a single text input field. The footer shows "© 2009 eBridge Solutions. All rights reserved" and links for "Support" and "Feedback".



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Argus Help Desk Tracking System - NetResults®

Argus Help Desk Tracking System - Mozilla Firefox

File Edit View History Bookmarks Tools Help

https://ws8.nrtracker.com/argus/ptloginok.asp

Home Query Task Add Edit View Delete Metrics History Admin Logout Help

Powered by NetResults Tracker Version 6.0.1

Status Home Page - Ready Help

Welcome Misun Kim 08/25/2009 08:17:04 AM [UTC-0700] Account Info | Preferences

New Tickets [Users] 1 records Print | Export Page 1 of 1

Ticket Number	Action	Subject	End User	Date Reported	Status	Priority	Source
10742		SEPTEMBER COURIER LOG	Mary F. Keys (5624919060, Argus, Payments Department)	08/24/2009 02:52:02 PM	Open	Medium	Email

Status of Tickets [Users] 8 records Print | Export Page 1 of 1

Ticket Number	Action	Subject	End User	Date Reported	Status	Priority	Source
10502		Fw: Your Deerfield.com VisNetic MailServer GroupWare [mail.argusmso.com] has bee	Misun Kim (5624919060, Argus, Systems Department)	08/05/2009 02:12:03 PM	Work in Progress	High	Email
10664		ArgusLink: Announcement for Help Desk Ticket	Vivian Bigam (5624919107, Argus, Billing Admin)	08/18/2009 02:19:46 PM	Work in Progress	Medium	Phone
10695		ArgusLink: New Medical Humor	Peachy Pingo! (5624919771, Argus, Marketing & CEO)	08/20/2009 09:08:35 AM	Work in Progress	Medium	Email
10732		Pls create ArgusLink login for Dr. Lugliani	Peachy Pingo! (5624919771, Argus, Marketing & CEO)	08/24/2009 09:42:04 AM	Work in Progress	Medium	Email
10739		Fw: Bulk Email Report for 'ArgusLink - Important HR Update'.	Misun Kim (5624919060, Argus, Systems Department)	08/24/2009 02:22:03 PM	Work in Progress	Medium	Email
9741		Creating User Master List Forms	Misun Kim (5624919060, Argus, Systems Department)	06/23/2009 12:00:24 PM	Follow Up	Medium	Phone
10326		Adding an Announcement for Auto Responder in Webmail	Misun Kim (5624919060, Argus, Systems Department)	07/24/2009 02:16:29 PM	Follow Up	Medium	Phone
10604		Fw: interfax	Beverly Moore ((562) 491-9060, Argus, AR Department)	08/13/2009 10:02:03 AM	Follow Up	Medium	Email

Assigned to Help Desk [Users] 44 records Print | Export Page 1 of 3

Ticket Number	Action	Category	Date Reported	Assigned To	Status	Priority	Subject	Description	Technician Notes
10749		Select	08/25/2009 08:17:03 AM	Susan Goodwin	Open	Select	NRT Screenshot	Hello Misun, can you pls send me a screenshot of NRT - just the main page after login? Thank you.	

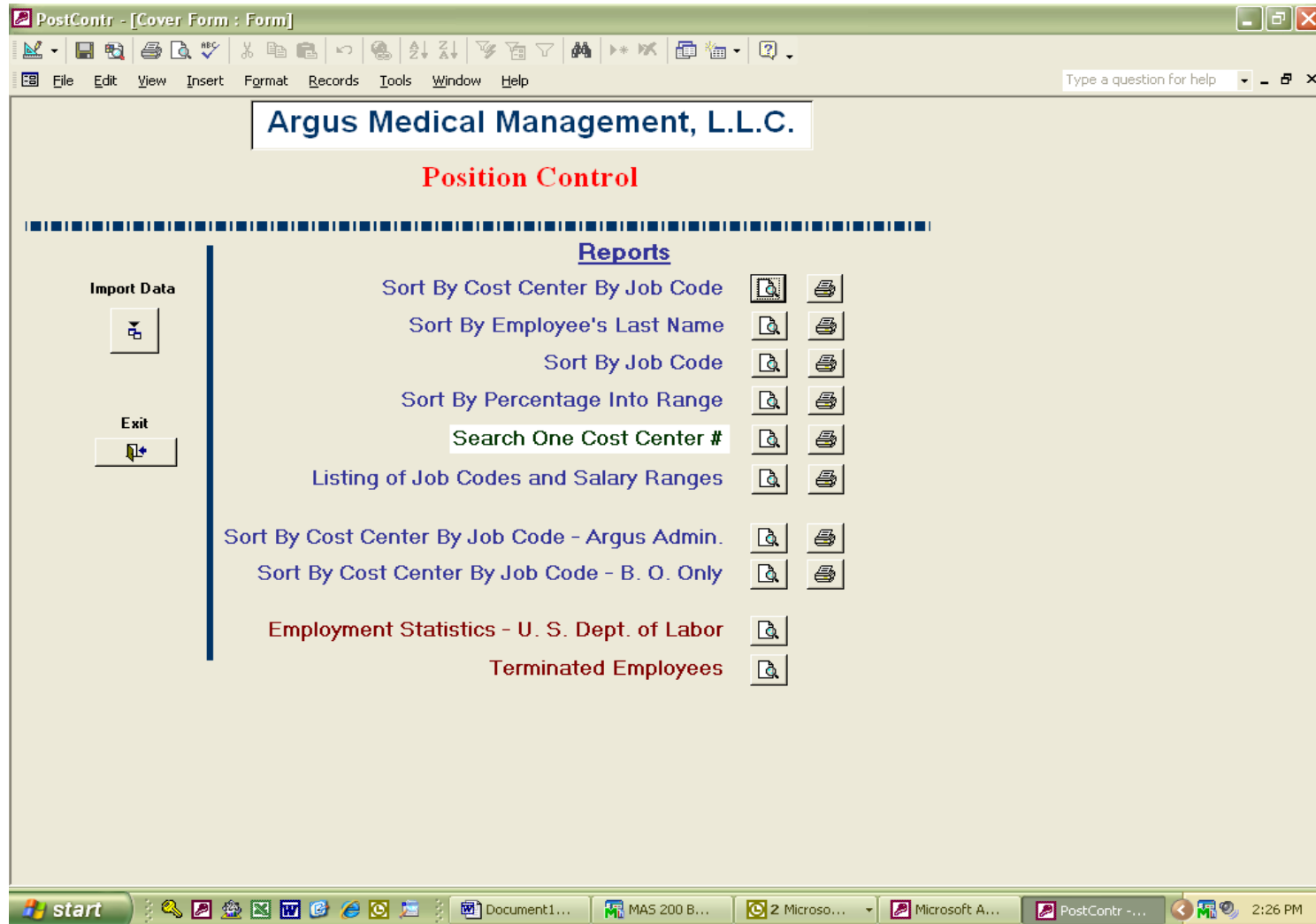
Done ws8.nrtracker.com



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Position Control Database - Main Menu





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Employee Benefits Database - Main Menu

Microsoft Access - [Menu Form : Form]

File Edit View Insert Format Records Tools Window Help

Type a question for help

MAIN MENU
EMPLOYEE BENEFITS

ARGUS

- Adding Form - ARGUS
- Editing Form (Look-up) - ARGUS
- Benefit Memos - ARGUS
- Benefit Enrollment Forms - Manager
- Benefit Enrollment Forms - ARGUS
- Missing Enrollment Forms - ARGUS
- Beneflex Amounts Report - EMP # ARGUS
- Beneflex Amounts Report - ARGUS
- New Empl. LTD - Stand. Ins. - ARGUS
- Termed Empl. LTD - Stand. Ins. - ARGUS
- Census Query - Argus
- Benefit Enrollment Forms - Standard

PROHEALTH

- Adding Form - PROHEALTH
- Editing Form - PROHEALTH
- Benefit Memos - PROHEALTH
- Benefit Enrollment Forms - PROHEALTH
- Missing Enrollment Forms - PROHEALTH
- Beneflex Amounts Report - SSN - PROHEALTH
- Beneflex Amounts Report - PROHEALTH
- New MD LTD - Stand. Ins. - PROHEALTH
- Termed MD LTD - Stand. Ins. - PROHEALTH
- Census Query - ProHealth

Exit Beneflex Database

Beneflex Year-End Reports

Form View

NUM

start Document1 - Microsof... Microsoft Access - [M...

12:24 PM



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ADP Main Page

The screenshot shows the ADP PayeXpert web application running in a Windows Internet Explorer browser. The browser's address bar displays the URL <https://njpod14.adp.com/eXperts/MainFrame.do>. The page features the ADP logo and a navigation menu with buttons for Employee, Payroll, Reports, Utilities, and Setup. A search bar is located at the top right, and links for Home, Support Center, News, and Logoff are provided. The main content area is titled "Pay eXpert Home" and includes a "Quick Links" section with links to add new employees, reports, and data. A central "Payroll Cycle" section displays a flowchart for the current cycle (0U4 - Argus Medical Mgmt) with steps: Start New Cycle, Enter New Hires and Employee Maintenance, Pay Employees, Verify and Create Payroll File, Submit Files for Processing, and Accept/Reject Payroll. The cycle details include Week #: 34-1, Pay Date: 08/21/2009, P/E Date: 08/15/2009, and Qtr/Year: 3/2009. A "Notes & Alerts" section contains a link to add a new note and a message about the automatic load of the Payroll Schedule file. The footer shows the copyright information for ADP, Inc. (© 2007) and the release date (17.52.08). The Windows taskbar at the bottom shows the Start button, several open applications, and the system clock indicating 12:14 PM.

ADP PayeXpert - Windows Internet Explorer

https://njpod14.adp.com/eXperts/MainFrame.do

File Edit View Favorites Tools Help

ADP PayeXpert

ADP Search Help: Find

Home Support Center News Logoff

Pay eXpert. Internet Payroll Services

Employee Payroll Reports Utilities Setup

Pay eXpert Home

Quick Links:

- [Add a new employee](#)
- [Add a new Report Writer report](#)
- [Import employee data](#)
- [Add values to a validation table](#)

Payroll Cycle: 0U4 - Argus Medical Mgmt

Week #: 34-1 Pay Date: 08/21/2009 P/E Date: 08/15/2009 Qtr/Year: 3/2009

Start New Cycle → Enter New Hires and Employee Maintenance → Pay Employees → Verify and Create Payroll File → Submit Files for Processing → Accept/Reject Payroll

How Do I:

- [Find an employee](#)
- [Verify batch totals](#)
- [Select a report type](#)
- [Import employee data](#)
- [Find a validation table](#)

Notes & Alerts

- [Add a new note](#)
- [Reports are available for your review](#)
- [Automatic load of the Payroll Schedule file was completed successfully.](#)

ADP Shared Services Alerts

© 2007 ADP, Inc. Release: 17.52.08

PRIVACY LEGAL

Internet 100%

start Document1 - Microsof... ADP PayeXpert - Win... 12:14 PM



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Contract Management System - BinderOne

Contract search

binderone

OCM™

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Search **Reports** **Links/Documents** **Contact Us** **Logout**

Peachy Paulino Logged In [Upload Contract/Document](#) [User Administration](#)

CONTRACT MANAGER CONTRACT SEARCH

Client Name: Department:

Vendor: Contract Type:

Vendor: [View contracts about to expire](#) [View Inactive Con](#)

45 Total Contracts

Client Name	Date Range	Vendor/Contract Type	Renewal Type	Department	Header Notes	V
ABC Pediatrics	8/1/2009 7/31/2012	MLJ Associates Leases - Office	Annual Expires in 49 Days	Doctor Office		Co
AIM	4/11/2012 4/11/2017	Los Alamitos Medical Center Leases - Office	Annual Expires in 1764 Days	Doctor Office		Co
AIM	4/5/2011 5/5/2012	St. Mary Professional Building, Inc. Leases - Office	Annual Expired 38 Days Ago	Doctor Office		Co



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Intranet

Billing Department Page

Monday, August 14, 2009

Home Accounting **Billing** Credit & Risk Mgmt HR & Payroll Management Tech Support My Account

You are here: Billing Manager Account Log Off

Policies & Procedures

- Accounts Receivable
- Coding
- Payments

Forms

- Accounts Receivable
- Coding
- Payments

Questions? Contact Us

- Charges
- Coding Charge Entry, Denial and Verification
- Payments
- Payment Posting and OTC Submission
- Deposits
- Accounts Receivable
- Patient Service PPD, W/CSP, WCR, WCL and HMO

Manager Only

- Write Off Approval for Office

Courier Information

- Courier Log
- How to Fill Out Courier Log

Know More about the HITECH Act

Implement or optimize an EHR system - Monday, June 08, 2009

Implement or optimize an EHR system

Understanding what the HITECH Act means to you

For the first time in history, Congress has allocated funds to help physicians transition to automated processes. With this economic stimulus bill, over \$19 billion is available to all physicians who implement an EHR system by 2011. Whether you need to make sure your current EHR system meets the requirement necessary to receive the stimulus incentive or you need to implement a new EHR IT solution, we have the products, services and expertise to help.

read more...

Training

- Imee Tansaco, CPC
- Manager, Coding Dept.
- 902.491.5000 ext. 5052
- itansaco@argusmed.com
- View/Print Training Calendar
- Sign up for Training
- Download Training Materials

All About Insurances

- Billing Guidelines
- Fee Schedule
- Filing Time Limit
- Forms
- Insurance Websites

Management Team

- Vivian Bigam**
Director of Billing
902.491.5170
902.491.5000 ext. 5107
vbigam@argusmed.com
- Eva Pilelez**
Assistant Director
OR Management
902.491.5000 ext. 5565
epilelez@argusmed.com
- Mary Keys**
Manager
Payments/Treasury
902.491.5000 ext. 5020
mkeys@argusmed.com
- Imee Tansaco**
Manager, CPC
Coding/Charge Entry
902.491.5000 ext. 5052
itansaco@argusmed.com

Office Information

Billing Office Location
1040 Elm Avenue, Suite 205
Long Beach, CA 90813
Wentworth 902.491.5000
Faxline 902.432.8200

Department Fax No.
AR 902.432.8191
Coding 902.595.1504 210.254.2050
Payments 902.432.8201

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MEDICAL MANAGEMENT, LLC

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Intranet


HR Department Page



MEDICAL MANAGEMENT, LLC

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Accounting Department Page

Monday, August 24, 2009

[Home](#) [Accounting](#) [Billing](#) [Cred & Risk Mgmt](#) [HR & Payroll](#) [Management](#) [Tech Support](#) [My Account](#)

[You are here: Accounting](#) [Manager Account Logout](#)

Policies & Procedures

[Expense Account List for Office](#)
[Expense Account List for Physicians](#)
[Invoice Processing Timeline](#)

Forms

[Check Request](#)
[Expense Reimbursement-Argus](#)
[Expense Reimbursement-ProHealth](#)
[Mileage Reimbursement-Argus](#)
[Petty Cash Reimbursement](#)

Questions? Contact Us


On Accounts Payable questions, contact Sandy Taylor. On Financial Reports, contact David Lam. Monday to Friday, 9:00 a.m. to 6:00 p.m.

Accounts Payable Bulletin


A/P Month End Invoice Processing Schedule 2009

Month	Last AP Processing Date	Invoices Received by 4 PM
June	June 30	June 29
July	July 30	July 29
August	August 27	August 26
September	September 29	September 28
October	October 29	October 28
November	November 24	November 23
December	December 31	December 28


Management Team



Shing Huang, CPA
CFO
562.491.9358
562.491.9659 (Fax)
shuang@argusmso.com



David Lam
Manager
Accounting
562.491.9270
562.491.9659 (Fax)
dlam@argusmso.com



Sandy Taylor
Supervisor
Accounts Payable
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562.491.9659 (Fax)
staylor@argusmso.com

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Intranet

Credentialing and Risk Management Page

The screenshot displays the ArgusLINK intranet interface. At the top, the ArgusLINK logo is on the left, and the date "Monday, August 24, 2009" is on the right. Below the logo is a navigation bar with links: Home, Accounting, Billing, Cred & Risk Mgmt (highlighted), HR & Payroll, Management, Tech Support, and My Account. A breadcrumb trail shows "You are here: Cred & Risk Mgmt" and a "Manager Account Login" link.

The main content area is divided into three columns:

- Credentialing Information** (with a minus sign icon):
 - CAQH Online Application Instructions
 - Credentialing Services Provided for Managed Clients
 - MCR & MCL Application Requirements
 - Memorial Care Medical Staff Online Application Guide
 - Physician Start Up Credentialing Checklist
- Risk Management Information** (with a minus sign icon):
 - How to Dismiss a Patient from Your Practice
 - View Sample Letter of Termination you need:
 - Termination Following Hospital Visit - Pediatrics
 - Termination for Communication Difficulties
 - Termination for Lack of Compliance
 - Termination for Non Compliance
 - Termination for Non Compliance - HMO Patient
 - Termination for Non Compliance - Pediatrics
 - Termination for Non Payment of Bill or General Termination
 - How Long do we Have to Keep Medical Records
 - What do I do when I get a Subpoena
- Management Team** (with a minus sign icon):
 - Linda Grow**: Director, Contracting & Risk Management. 562.491.9274 (Office), 562.233.5400 (Cell), 562.491.9271 (Fax), lgrow@argusmso.com
 - Kathy Bala**: Manager, Credentialing. 562.491.9281, 562.491.9271 (Fax), kbala@argusmso.com
 - Gloria Potash**: Supervisor, Credentialing. 562.491.9221, 562.491.9271 (Fax), gloria@argusmso.com

Below these columns is a "Compliance" section with two items:

- HIPAA**: A complete manual of all policies and procedures for office compliance with federal HIPAA privacy and security regulations. Includes all forms currently in use. 2009 HIPAA Privacy Security P&P Manual, 2009 HIPAA Forms.
- OSHA**: Safety topics for each month's Safety Committee Meeting. Each office will hold a monthly Safety Committee Meeting and review the topic listed for that month on the 2009 Safety Committee Meeting Topics spreadsheet. Copies of these safety materials have been provided to all offices. 2009 Safety Committee Topics.

At the bottom right, a "Questions? Contact Us" section provides contact information for Linda Grow and Kathy Bala based on the type of application or renewal.

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